

I interviewed the Complainant. He reported that the issues have been on going for about 18 months (He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs). Please see attached notes of interview - The complainant is really frightened for his family - Mr Cordell is very aggressive and has previously kicked him in the nose/face and threatened to hit him with a piece of wood; his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts

**28/11/2016 :**

Copied the letter sent to Mr Cordell giving him until 25/11/16 to remove the CCTV he installed on the internal communal door attached.

**06/12/2016 : 06/12/2016 : 07/12/2016 : 08/12/2016 : 12/12/2016**

Mr Mathiyalagan telephoned to report that Simon Cordell aggressively banged on his front door and accused them of making noise. He stated that he also shouted abuse and threats and swore at them.

**22/12/2016 : 10/01/2017 : 13/01/2017 :**

Mr and Mrs Mathiyalagan attended the Civic Centre to report incidents that happened over the Christmas and New Year period. Mr Mathiyalagan stated the following,  
23/12/16 at about 3.43pm - Mr Cordell banged on his front door while his wife was at home alone with their young daughter and shouted abuse at her and asked her to go to the bathroom and turn off the tap. He also removed their electricity fuse thereby cutting off power supply. He stated that the incident was reported to the police, CAD 5753/23 December 2016 and they were advised to contact the council.

26/12/16 at about 12.30pm - Mr Mathiyalagan stated that he and his family was going out and that as they got to the first floor, he saw Mr Cordell running up the stairs towards them with a towel tied round his waist. He stated that Mr Cordell started shouting abuse at them and accused them of tampering with his water supply and stopping the water. He stated that he tried to explain to him that there may be a problem with the water supply to the whole block as they also have the same problem with their water supply but Mr Cordell will not listen and continued to accuse them of tampering with his water supply. He and his wife told him to please go away and leave them alone but he continued to swear and shout abuse at them. They then walked away.

31/1/17 at 10.47pm - Mr Mathiyalagan stated that Mr Cordell followed him and his family up the stairs as they returned from a family outing and was shouting at them about deliberately banging on the pipes and making noise. He also stated that the person sleeping on his sofa was banging on the floor, talked about saving him from getting beaten up by local youths, stated that he caught him and his wife making noise inside their bathroom, called him 'a lying cunt' and asked him to swear on his baby's life that he was not banging.

Mr Mathiyalagan stated that the constant harassment from Mr Cordell is making it difficult for them to continue living at Burncroft Avenue and wanted to know if I can contact Waltham Forest to see if they can rehouse them. I promised to speak to Waltham Forest and explain to them that they are victims of anti-social behaviour and to see if they rehouse them.

**16/01/2017 : 16/01/2017 : 23/01/2017 :**

Mr Mathiyalagan telephoned today to report an incident that happened at 6.21pm on Saturday 21/1/17 when Mr Cordell aggressively banged on his front door, swore and shouted abuse and threats at him and his wife and accused them of making noise. He stated that there was no noise in his flat at the time and that Mr Cordell is just picking on them. He stated that they were fed up of being picked on and wanted to know what the council is doing to stop Mr Cordell from harassing them. I informed him that I will discuss his reports with Mr Cordell and will ask him to stop knocking on his door and to report any noise disturbances to the council to deal with.

**01/02/2017 :**

Mr and Mrs Mathiyalagan attended the Civic Centre today, 1/2/17 to report an incident that occurred yesterday 31/1/17. Mrs Mathiyalagan stated that at about 6.30pm, she was inside her flat with her two and a half year old daughter when Mr Cordell aggressively banged on her front door while she was feeding her baby and shouted abuse and threats at her and accused her of making noise. Mrs Mathiyalagan denied making noise at the time and stated that she does not know why Mr Cordell accused her making noise.

She stated that she is terrified of moving around inside her flat for fear of being accused of making noise. I asked whether she recorded the incident and she said she did not. She also stated that she did not report the incident to the police as it only lasted for a few minutes. I advised her to log any further incident and to call the police if she feels threatened.